

Care Management

Project Manager

Client Type:

Managed Healthcare Provider

Project Scope:

HARP Implementation

Duration:

2 Months

Team Size:

1 Full-Time Employee



Problem

This client was focused on implementing a **Health and Recovery Plan (HARP) to their product/line of business**. The client was in need of a project manager with specialized expertise in order to successfully integrate the HARP with their other lines of business. The client was seeking a professional to take full responsibility for each assigned project and manage customer satisfaction, definition, planning, development, testing and implementation efforts. Additionally the client desired an individual to lead projects to support marketing initiatives, corporate communications, healthcare product enhancement, healthcare initiatives, data analytic projects and other strategic initiatives.

Response

Jacobson provided a healthcare professional with progressive experience in both public and private sector. The individual had extensive experience managing at all levels of a project including finance, budgeting and administration. More than 20 years of subject matter expertise, wide-spread operations experience, and excellent oral and written communication skills allowed the consultant to not only fulfill, but exceed all the necessary requirements for the role.

Solution

Due to the consultant's project management expertise, the client was able to **successfully integrate the HARP with their other lines of business in a timely manner**. Specific accomplishments include successfully coordinating components of the health and recovery plan with various vendors and implementing a plan to enroll and adjudicate claims for its members.

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