

## Problem

Our client, a health insurance company, was faced with a project to **reprocess claims using coordination of benefits (COB)**. They needed a professional who had experience in the QNXT system and a **background working with pharmacy claims** to accurately determine how they should be paid after COB is applied.

## Response

Jacobson provided a seasoned claims professional with **more than 20 years of health insurance industry experience** to meet our client's needs for this project. The candidate had extensive experience with claims processing, adjusting, configuration and more.

## Solution

With the help of our interim professional, the client was able to **reconcile the incorrect payments** and **disburse the new amount to the correct self-insured group**. The claims adjuster was able to work with high quality and minimal errors, which was critical to the overall success of this assignment.

## Claims

# Pharmacy Claims Adjuster

**Client Type:** Health Insurance Organization

**Project Scope:** Reprocessing Pharmacy Claims

**Duration:** 2 Months

**Team Size:** 1 Full-Time Consultant



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