

Information Technology

# Monitoring System Redesign

## Client Type:

Life Insurance Company

## Project Scope:

System Redesign

## Duration:

1 Year and 5 Months

## Team Size:

1 Full-Time Consultant



## Problem

Our client, a mutual life insurance company serving five million clients, had a prominent need to **replace their existing monitoring system**. They were looking for a resource to be 100 percent dedicated to the system redesign, and their own internal IT resources were not available.



## Response

Jacobson provided a consultant with the **SQL expertise and database experience** our client required for their immediate need. This consultant had knowledge that allowed him to design all details of the database with the overall goal of the project in mind. Our consultant completely **redesigned the regulatory monitoring system**. During this project, he updated the technology it used, the data process, the transparency of calculations, and the historical recreation of calculations.



## Solution

As a result of this project, the governance of the system's data and process became repeatable and sustainable. Because of the decrease in the number of resources required to use and maintain the system, our client's **10 year ROI was more than 100 percent**. In addition, the client was able to automate 99 percent of the manual workarounds previously necessary.

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