

Problem

An Assistant Vice President Of Quality Management resigned, leaving this organization in need of a **senior-level expert who could quickly step-in** and maintain quality trilogy documents and update CMS Medicare documents, policies and procedures. In addition, the client was seeking an interim expert who could also oversee Medicare **quality improvement projects, the Chronic Condition Improvement Program, special needs plans and quality management attestations.**

Response

After evaluating the project, Jacobson provided a consultant with **compliance, quality improvement and management experience.** The expert had previously performed audits to ensure organizations were adhering to CMS, Medicare and NCQA guidelines and standards and would be able to **help the client improve their current processes.**

Solution

Jacobson's consultant immediately went to work maintaining quality management trilogy documents and updating and revising them as needed. The expert **created new Medicare quality management policies and procedures as per state specific contract requirements** and set goals for improvement projects. These practices allowed the organization to **maintain compliance with CMS quality guidelines and fill past voids,** while also providing a smooth transition once the organization was able to onboard a permanent staff member.

Care Management

Medicare Quality Consultant

Client Type:
Health Care Organization

Project Scope:
Policies and Procedures

Duration:
1 Year

Team Size:
1 Full-Time Employee