Care Management

Interim Medical Director

Client Type: Health Plan

Duration: 1 Month

Project Scope: Prior Authorization Reviews

Team Size:

1 Full-Time Consultant



Problem

Our clients' Medical Advisor was going on vacation and they realized they would need temporary support to provide coverage during that time. They required an **interim resource** to provide coverage.



Response

After evaluating the project, Jacobson quickly provided a remote consultant with a medical degree and more than 20 years of medical practice experience. This professional was able to start immediately.



Solution

Jacobson's consultant seamlessly stepped in and managed the workload during their Medical Advisor's vacation. Our client was pleased with the promptness and thoroughness with which he approached the secondary reviews, which spanned **inpatient and skilled nursing facility stays**, as well as outpatient requests, such as high-end imaging exams, surgical procedures and durable medical equipment. He also added value by contributing his expertise to discussions on complex member situations.



