#### Claims

# **CAT Adjusters**

**Client Type:** 

Global Loss Adjusting Firm

**Duration**: 2 Months

**Project Scope:** 

Commercial and Personal Property Claims

**Team Size:** 

145 CAT Adjusters



#### **Problem**

When multiple natural disasters occurred simultaneously in the United States, a global loss adjusting firm needed help handling a severe influx of property and casualty claims. Due to the severity of the events, the client needed CAT adjusters to provide support in multiple states.



### Response

Jacobson built a temporary claims department in two weeks. We sourced and screened more than 300 adjusters with commercial and personal property claims experience, ultimately placing and onboarding 145 CAT adjusters.







## **Solution**

We were able to quickly get our adjusters on-site for training. Once they were up to speed, they began handling the influx of claims. Our adjusters quickly processed claims and within two months, our professionals helped the client's staff catch up. Additionally, Jacobson coordinated the emergency state licensing process, which involved overseeing the adjuster applications, confirming licenses and providing them to the client.

